

Agency Outcomes

2016-2017

LENA
POPE

FY17 Total Clients Served

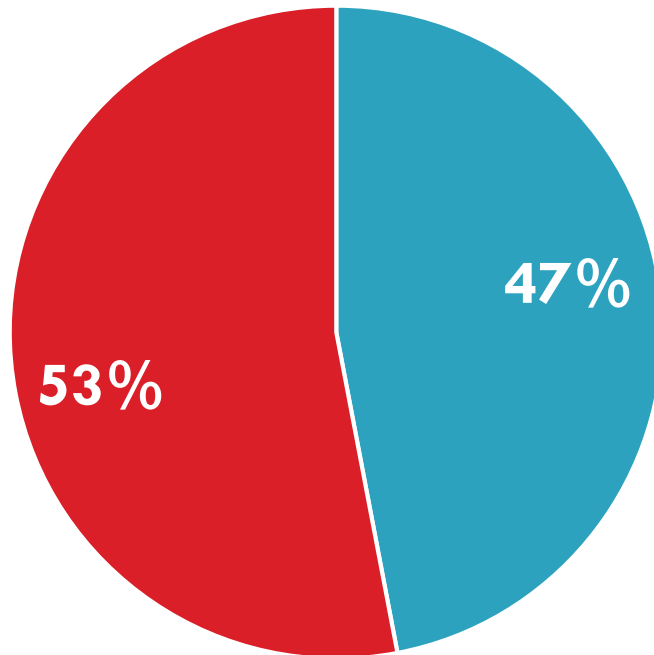
4,350 (3.9% increase)

▣ Chapel Hill Academy	569	(9% increase)
▣ Early Learning Center	137	(1.4% decrease)
▣ Counseling and Substance Abuse Treatment	2,228	(16.7% increase)
▣ School and Community Based Services	954	(10% decrease)
▣ Marty Leonard Community Chapel	462	(2.9% increase)

Note: Clients served indicates “direct” clients only. Estimate an average of 2.5 “indirect” clients (parents, siblings, etc.) that are served for each “direct” client. Bringing total impact to over 10,000 clients.

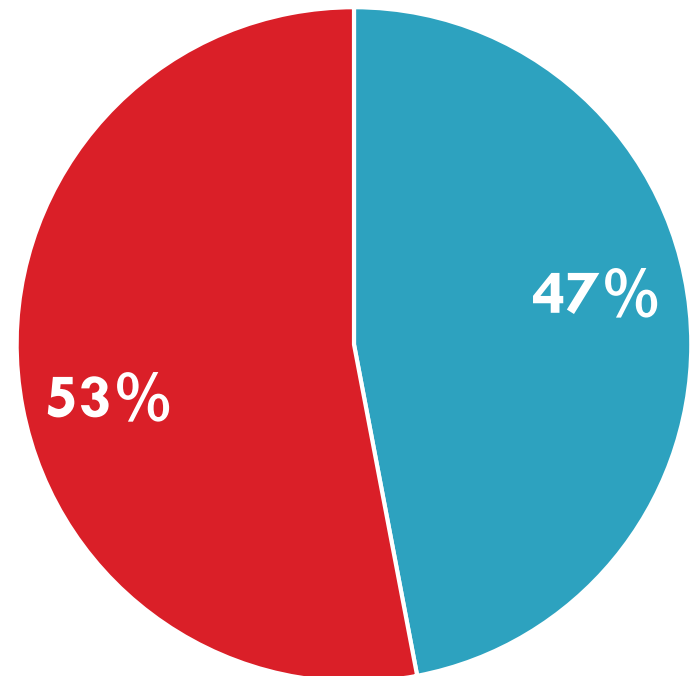
FY17 Agency Outcomes: Clients served by gender

FY16



■ Male ■ Female

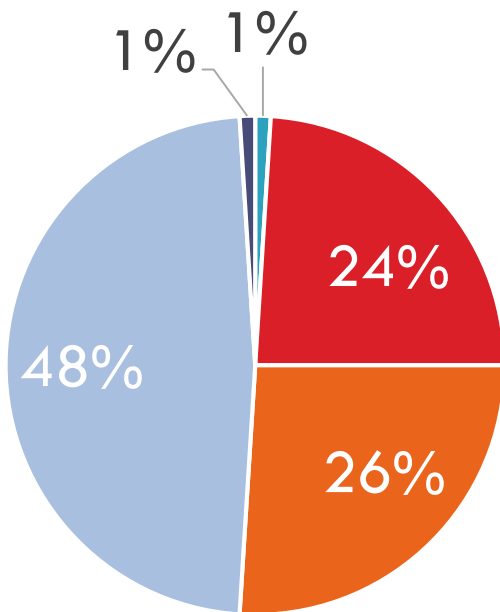
FY17



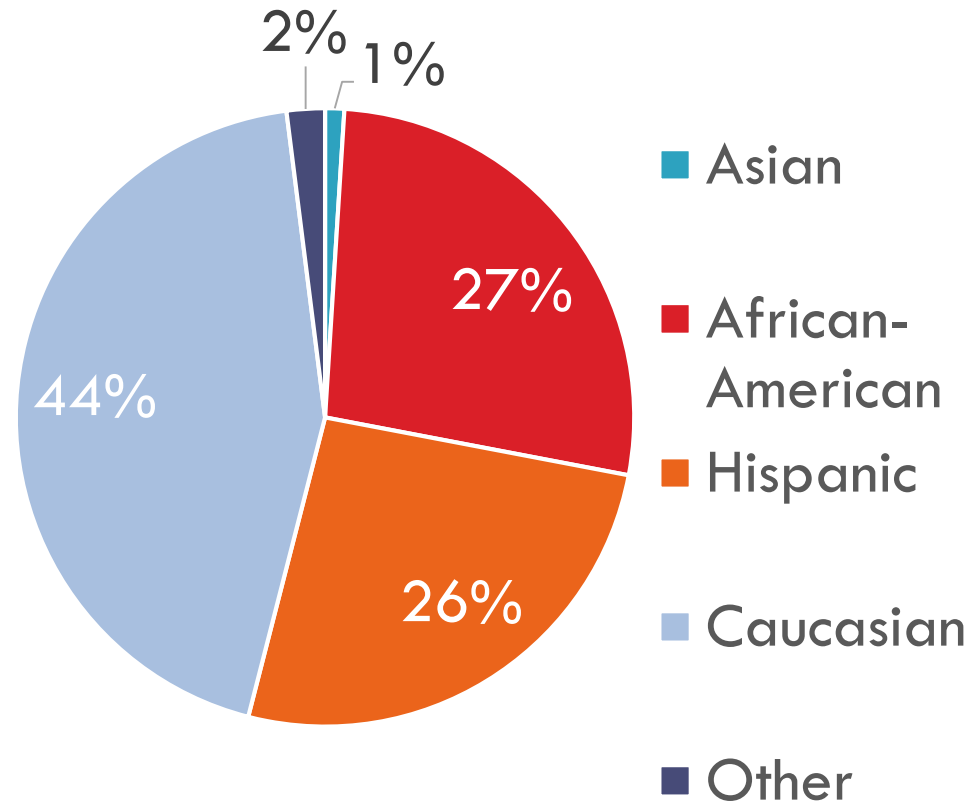
■ Male ■ Female

FY17 Agency Outcomes: Clients served by ethnicity

FY16

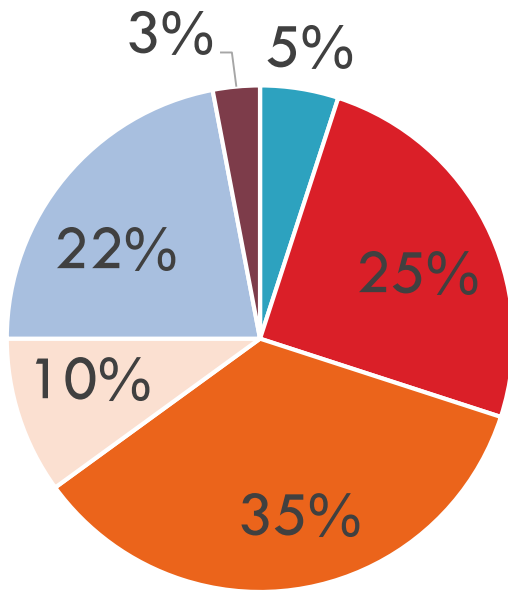


FY17

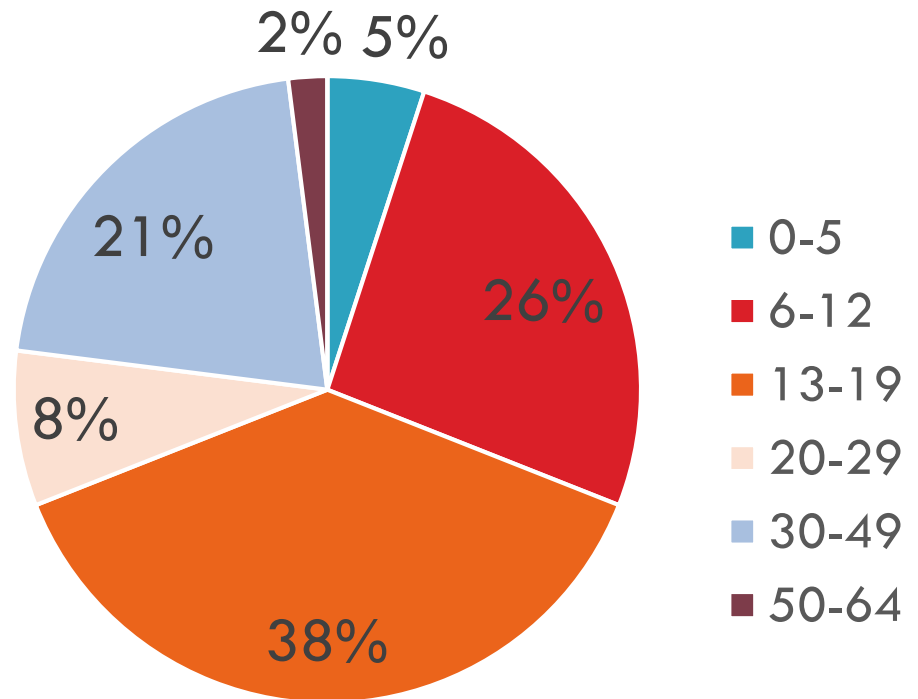


FY17 Agency Outcomes: Clients served by age

FY16



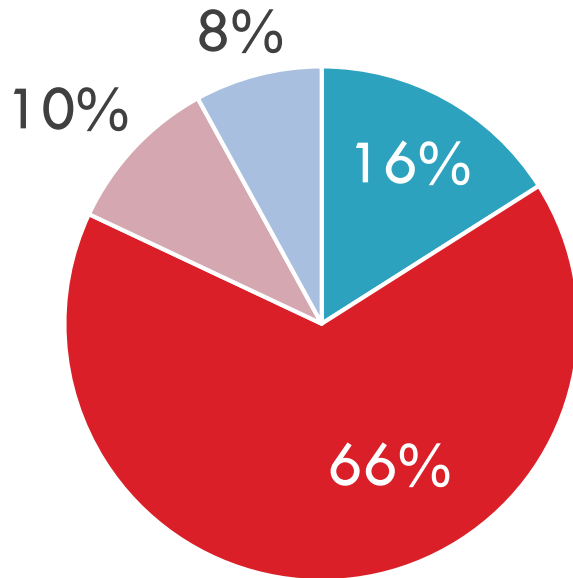
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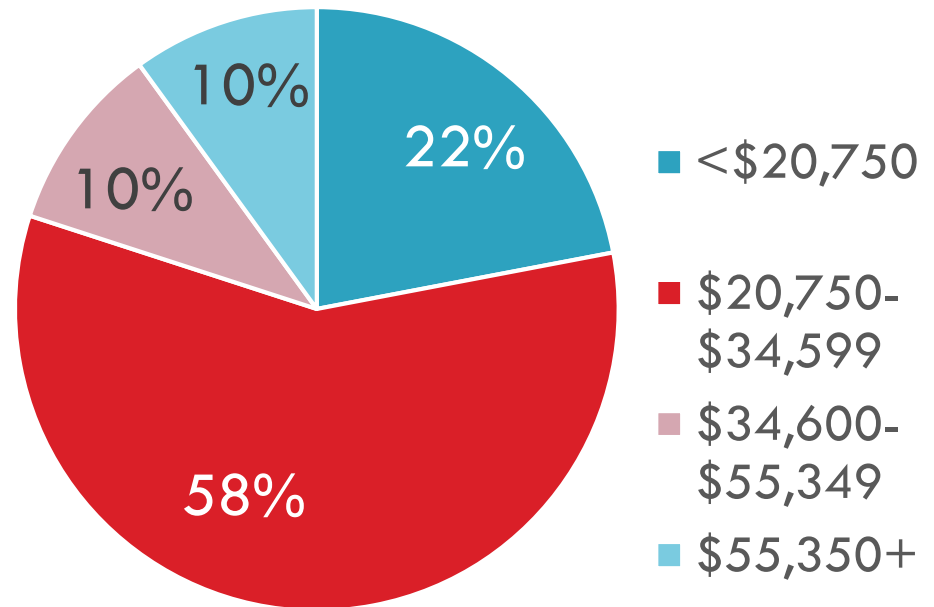
- 0-5
- 6-12
- 13-19
- 20-29
- 30-49
- 50-64

FY17 Agency Outcomes: Clients served by income

FY16



FY17

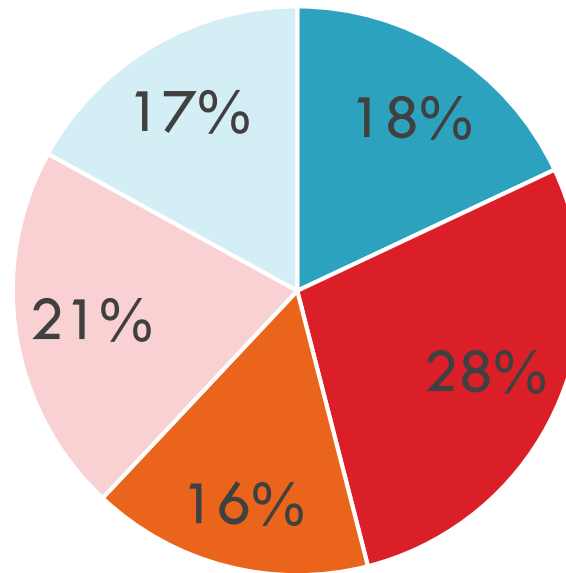
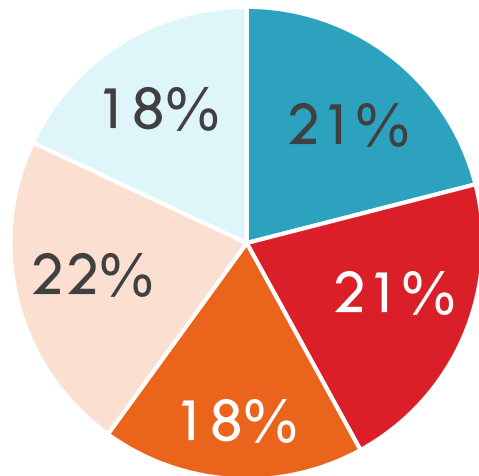


- <\$20,750
- \$20,750-\$34,599
- \$34,600-\$55,349
- \$55,350+

FY17 Agency Outcomes: Why clients come to Lena Pope

FY16

FY17



- Behavior/Delinquency
- Anxiety/Depression/Mental Health
- Family Parenting & Conflict
- School/Education
- Substance Abuse

Hope...

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Hope....

	FY16	FY17
Direct clients served	4,185	4,350
Counseling clients meeting treatment goals	86%	85%
Community Based Services clients meeting treatment goals	70%	75%
Juvenile Drug Court clients meeting treatment goals	83%	88%
Family Drug Court clients meeting treatment goals	100%	69%

Based on client and therapist reports.

Hope...successful and drug-free discharges

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	FY16	FY17
Substance Abuse Treatment clients	53%	66%
Counseling clients	88%	91%
School and Community Based Services clients	93%	91%

Based on client and therapist reports.

Hope...reducing recidivism

- No additional criminal charges while enrolled in services.

	FY16	FY17
School and Community Based Services	84%	92%
Juvenile Justice Alternative Education	83%	100%
Community Corrections Functional Family Therapy	75%	81%
Breaking the Cycle of Family Violence Functional Family Therapy	86%	93%
Second Opportunity for Success	91%	95%
Family Support	50%	100%

Happiness...

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Happiness...

Client Satisfaction Survey (659 of 2480, 27%)

	FY16	FY17
Easy to begin services	98%	89%
Caring and compassionate staff	98%	98%
Knowledgeable staff	99%	98%
Services Received:		
Child/ren's behavior	25%	24%
Child/ren's School Success	12%	19%
Family Relationships	26%	26%
Parenting	18%	20%
Other	18%	12%
Have these services improved the behavior/relationship	94%	93%
Overall satisfied with services	97%	98%

Happiness...

□ Employment and Education

- 81% (SCBS) to 85% (CSATS) report being employed, in an education program, or having no issues in this area.

□ Family Preservation

- 98% of CSATS families were intact at end of treatment.
- 81% of SCBS families report improved family relationships.

Success...

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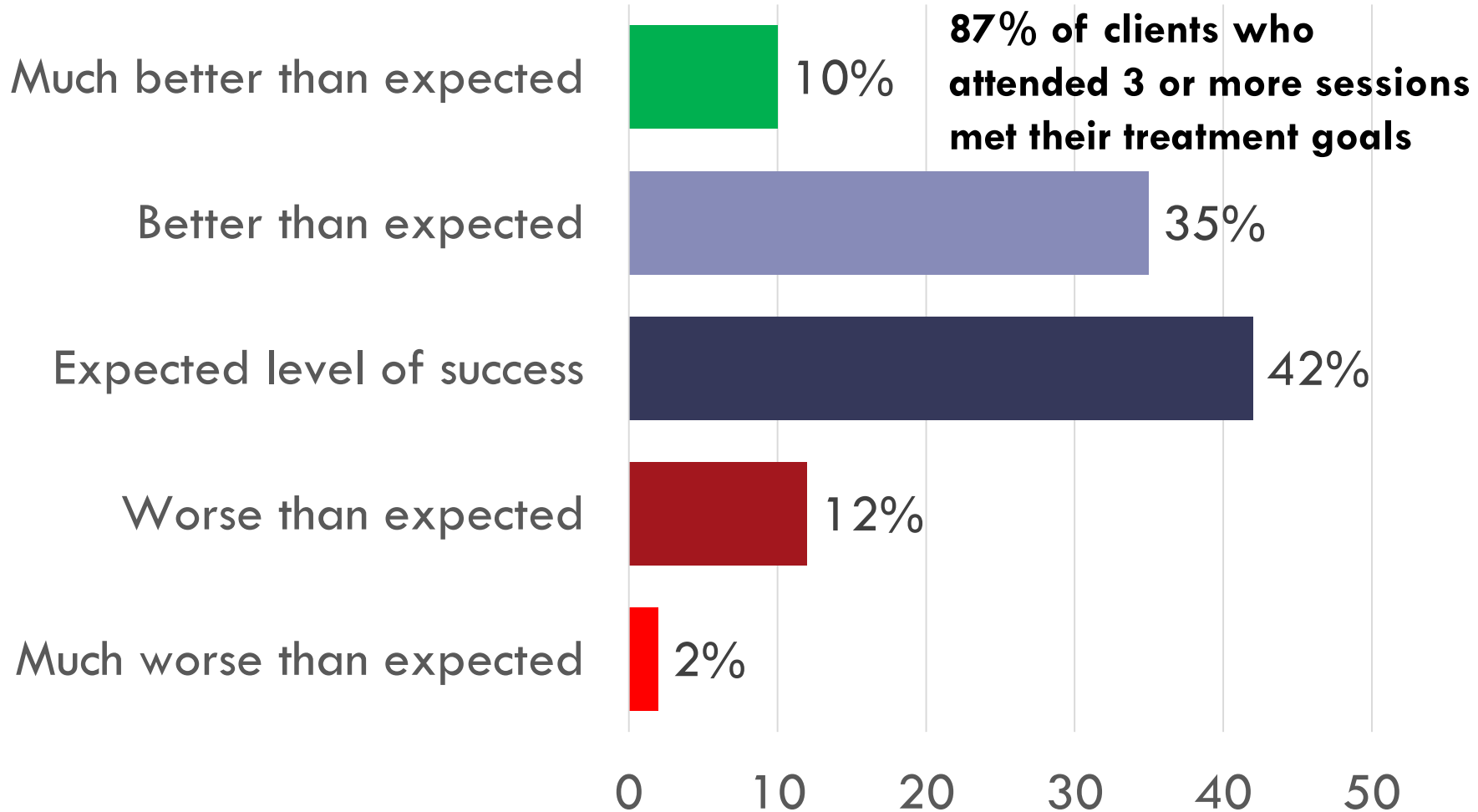
Success....

- For all clients who attend 3 or more sessions and close treatment within the fiscal year, a Goal Attainment Score (GAS) is submitted to Dr. Charles Mindel, Ph.D. for independent evaluation of treatment outcomes.
 - ▣ Overall GAS scores are a composite score for each client's collection of treatment issues.
 - ▣ GAS scores range from 0 to around 80, depending on the number of treatment goals.
 - ▣ A GAS score of 50 or higher represents a “successful” outcome.

Client Outcomes of Individual Treatment Goals

3 or more Sessions (688 Clients and 1471 Treatment Goals)

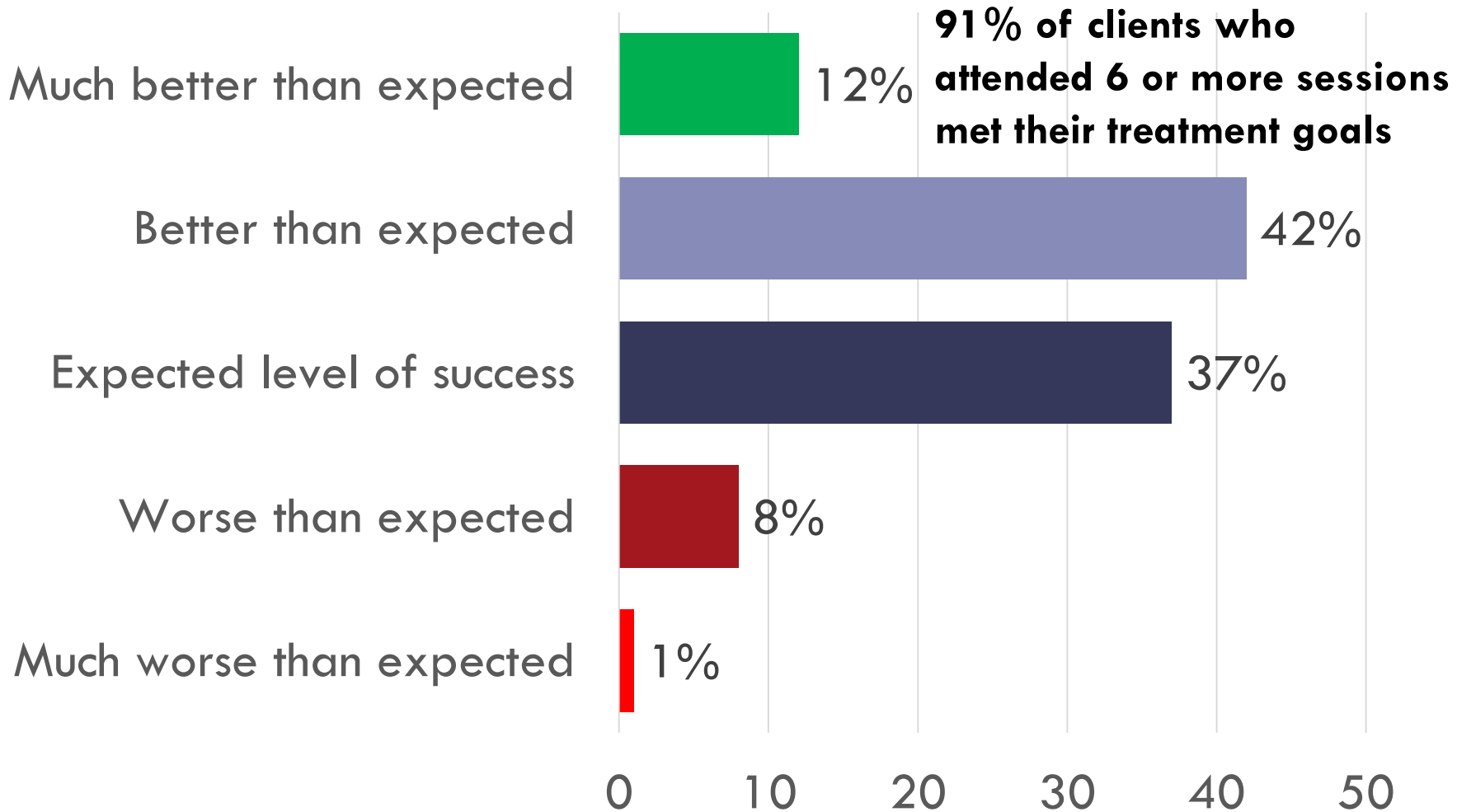
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Client Outcomes of Individual Treatment

Goals 6 or more Sessions (510 Clients and 1099 Treatment Goals)

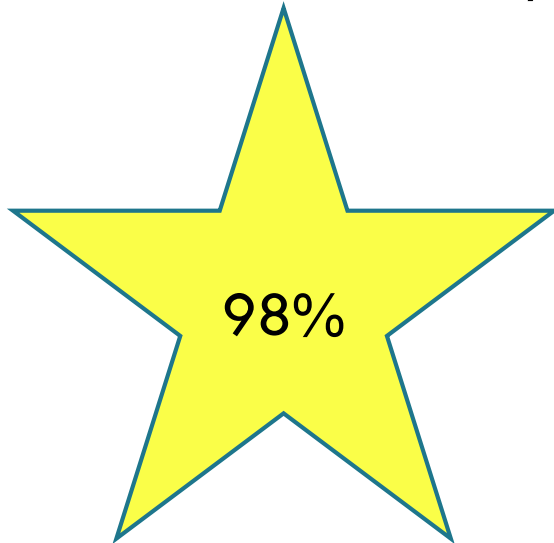
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School Success: Attendance

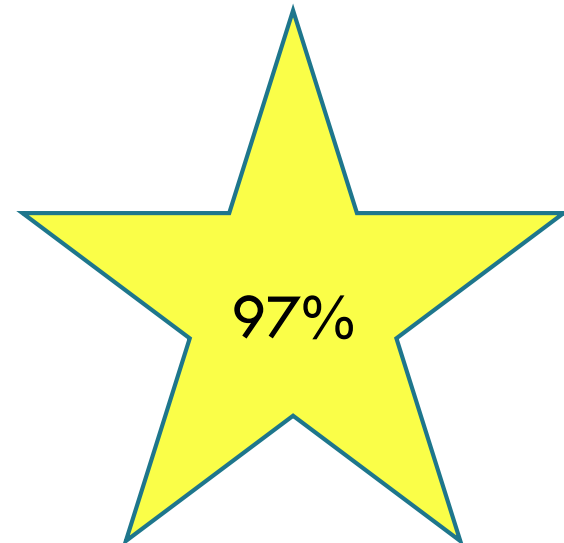
Code of Conduct

- Goal: 97% of students will comply with the Code of Conduct and are able to remain in class each day.



Attendance

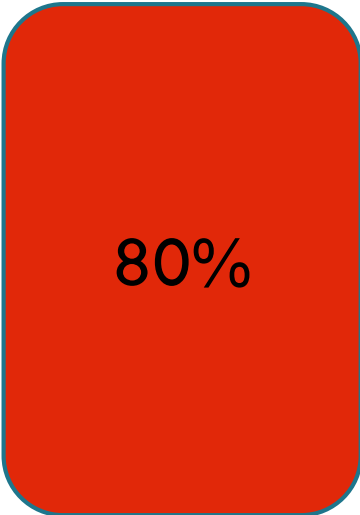
- Goal: 96% of students will attend school daily.



School Success: Academics

Reading

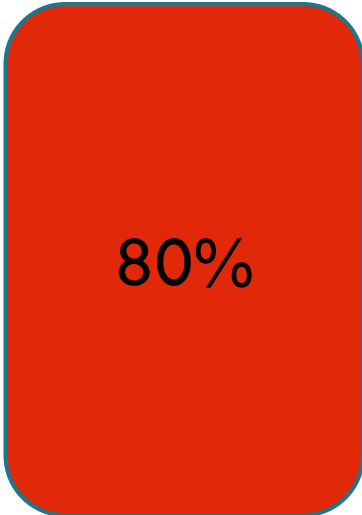
- Goal: 85% of students will earn 80% or higher in reading.



79% in FY16

Math

- Goal: 85% of students will earn 80% or higher in math



78% in FY16

School Success: Academics



TEA distinction earned:

Academic Achievement
in ELA Reading

School Success: Academics

Early Learning Center “Kindergarten Readiness”:

- ▣ Overall development, social-emotional development and academic development
 - Emergent reading (82% met K-ready benchmark)
 - Emergent writing (86% met K-ready benchmark)
 - Math concepts (100% met K-ready benchmark)
- ▣ 91% met K-ready benchmark in all areas,
- ▣ 100% developmentally appropriate social-emotional skills

School Success: Social Work Needs

- 100% of students identified as needing counseling, crisis intervention, uniforms or Christmas assistance will receive it.
 - 16 referred to Lena Pope Counseling Services
 - 162 received other behavior related services at CHA
 - 29 parents and 21 students received crisis intervention
 - 8 received complete new uniforms
 - 27 families/45 children received Christmas gifts

School Success: CHA Cultural Goals

- 100% of students were given the opportunity to enter a drawing to attend a cultural/sporting event.
 - ▣ 20% of families were able to attend due to limited tickets available. (59% of these families qualified for free/reduced lunch.)
- 50% of students not in after-school care will participate in after-school enrichment. (58% of these families qualified for free/reduced lunch)

School Success: Parental Involvement

Early Learning Center

- 100% of parents attending Conscious Discipline training report improved relationships
- 100% of ELC families referred for services received services

Chapel Hill Academy

- 1263 volunteer hours were contributed by parents and community members (Goal=1000)
- 85% of students and their families attended an activity (Goal=50%)